

Kevin Wearing

BA (Hons) Business Information Systems

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I am an IT Professional with a passion for IT transformation projects that deliver tangible business value. I am experienced working with cloud, hybrid, and on-premise solutions, always seeking the most cost-effective and scalable approaches. As a leader, I prioritise organisation, negotiation, and building strong personal connections. My management style is rooted in understanding both technical and social dynamics, specifically BAU IT Support, Project Work, and Team Leadership.

Work Experience

Technical Account Manager @ ['Intalex Ltd'](#) (IT MSP) - (FT)

Mar 2023 - Current

- As Technical Account Manager, it is my job to ensure clients experience excellent Service Delivery by the Intalex IT Helpdesk, and are operating within (or working towards) a secure, reliable, and predictable technical infrastructure.
- I am required to understand the unique business challenges each client faces in their market, in order to tailor technical solutions that can scale with the growth of their business.
- I am often required to be “hands on” technical, acting as 3rd/4th line support to the Intalex Helpdesk, and often attend customer sites (primarily central London) to fulfil senior on-site IT resourcing requirements. I have spent considerable time with the following clients:
 - *ComeOn - Scandinavian Sports Betting Company.* I attended their London Office two days per week over a 9 month to provide IT Support for UK based staff/operations.
 - *Appian Capital Advisory - Private Mining Equity Company.* I periodically covered the absence of the IT Manager, and completed a domain (Windows Domain > Azure/InTune) and also a file migration project (Egnyte > SharePoint), as well as auditing 3rd party partners to ensure Integrity of their IT Infrastructure and Cyber Security protocols.
 - *MediaSense - Digital Media Consultancy.* Since June I have been fully seconded to MediaSense to help deliver an office move, support an M&A, implement an MDM solution for company iPhones, provide on-site BAU IT Support and escalation for Junior IT Analysts. I have also covered the IT Manager for two months whilst he was off sick..
- I am required to be proficient in Microsoft 365 Enterprise Cloud environments (including licensing) and the products/services offered within; with particular focus on Azure Entra/Active Directory, Azure InTune/Endpoint Manager, and SharePoint.
- I am required to be proficient in Cyber Security - by understanding and protecting the attack surfaces of a computer network, domain, and domain workstations from Internet threats with appropriate technology, as well as educating employees on how to remain vigilant against said threats.
- Adopting automation where possible to accomplish repetitive/manually-arduous tasks, often through powershell, and pushed/executed remotely from DattoRMM and/or Azure InTune.
- Other enterprise cloud technologies, products, and services I frequently use are: Cloud Drive Mapper, Acronis Cloud Backup, Dropsuite Backup, Egnyte Cloud File System, DattoRMM, GoodSync, LinkFixer, KnowB4.
- Managed and executed projects using an Agile approach, delivering sprints on time, adapting to evolving business needs, and ensuring high-quality results through effective sprint planning and reviews.
- Aligning clients as best possible towards ISO27001 and Cyber Essentials compliance; if not for accreditation then for best practice.

Managing Director @ ['Network Diagnostics Ltd'](#) (Start Up) - (FT)

Aug 2022 - Mar 2023

- Day-to-day management of operations and software development staff for the production of a cloud-based network configuration management and automation platform.
- Responsible for driving the project forward towards strategic objectives.
- Responsible for managing multiple concurrent projects and the division of labour amongst devs.

- Producing scope of work documents to define project deliverables, to give guidance and clarity to software developers on our expectations.
- Contributing as a technical resource as and when required:
 - Sourced and set up a virtual lab for product testing and administrating AWS instances.
 - Created and provided a marketing website to sit in front for our Web Application and serve as an onramp for new customers.
- Rebranded the product; created a new logo and subsequent branding kit.
- Designed a new front end to improve our web UI/UX.
- Produced marketing documents and graphics to showcase our product/solution.
- Managed and maintained our social media account.
- Primary liaison between the chairman/board members and the development team.
- Led board meetings, preparing presentations for board members, and providing wider updates to investors.
- Produced our business deck and pitched to prospective investors.
- Treasury management.
- Research on competitors and technology applicable to our market.
- Produced R&D documents for claiming tax credits.
- Product demonstrations to prospective clients, talking with them to understand their requirements, adapting our product to their expectations where possible.

Technical & Digital Consultant @ [Self Employed](#) (FT)

Jan 2021 - Jul 2022

- A highly diverse technical/entrepreneurial role, working alongside an angel investor to lead a small development team to build Camel Drift Racing; a Web3 camel racing game. The game was developed in Unity Engine using Unity Store Assets and integrated into the Solana Blockchain under my leadership.
- Designed the original pitch deck used for VC funding, and collaborated with a professional artist for the V2 version, which was used to pitch to VCs at the Solana Breakpoint 2021 Conference.
- Co-founded Yantra Gaming, a blockchain gaming guild designed to unite GameFi players across various blockchain games and foster teamwork to maximise play-to-earn opportunities.
- We used Yantra Gaming to on-ramp players into Camel Drift. We managed a community of approximately 150 members on Discord, actively engaging them through events, live-streams, NFT giveaways, and Town Halls.
- I developed formal processes for player management, responsibilities, and reward distribution, establishing a top-down infrastructure for effective operations.
- Additionally, I led brand development through social media channels such as Twitter and TikTok, producing original graphic design and meme artwork content to help drive engagement.
- In addition to the Camel Drift project, I was involved in several other projects with the same team, including directing a professional artist to create original artwork based on our vision (Project: Defi Waifus).

IT/Network Technical Support Positions 2007-2021 (See my LinkedIn for Detail)

- 2nd Line IT Support Engineer @ [‘Extech Cloud’](#) (FT) July 2020 - Jan 2021
- NOC Engineer @ [‘Updata / Capita’](#) (FT) July 2019 - July 2020
- IT MSP Engineer @ [‘EnablesIT’](#) (FT) Aug 2015 - Mar 2018
- NOC Engineer @ [‘Updata / Capita’](#) (FT) Jul 2014 - Aug 2015
- IT Support Analyst @ [‘Volt’](#) (FT) Feb 2010 - June 2014
- IT Service Desk Analyst @ [‘TR Fastenings’](#) (FT) Apr 2008 - Dec 2009
- Refurb Technician @ [‘The ITAD Works’](#) (FT) Apr 2007 - Apr 2008

Education and Training

Course	Taken At	Date
VMware VTSP	EnablesIT	Apr 2017
CCNA - Routing and Switching	EnablesIT	Mar 2018
Installing/Managing M’soft Exchange Server 2007	Volt	Oct 2012
Fundamentals of Windows Server 2008	Volt	Dec 2011
Supporting Windows 7 D’tops in the Enterprise	Volt	Aug 2011
Six Sigma: Yellow Belt	Volt	May ‘10 - Jul ‘10
Service Desk Professional - Level One	TR Fastenings	Apr 2009
BA (Hons) Business Information Systems	Brighton University	Sep ‘04 - Apr ‘07
BTEC National Diploma in IT Practitioning	Crawley College	Sep ‘02 - Jun ‘04